



EDEN CENTRAL SCHOOLS

*EDEN JUNIOR/SENIOR HIGH SCHOOL
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March 10, 2017

Federal Communications Commission
Office of the Secretary
445 - 12th Street, SW
Washington, DC 20554

Re: **Waiver of Invoice Deadline**
Form 471 Application Number:
FRN Number:
Service Provider and Spin Number:
Funding Year 2015: 07/01/2015 - 6/30/2016
Billed Entity: 124000
Contact Name: Lucinda Karstedt, Director of IT/Enrollment & CIO
Eden Central School District
3150 Schoolview Road
716 992-3616
lkarstedt@edencsd.org

Dear Sirs:

I am inquiring about extending your consideration for our BEAR form. I had completed the online form in October 2016 but needed to file an extension as the "Applicant FCC Form 498 ID" that needs to be checked off never allowed me to check that box. After waiting months for this check box to complete I started the Form 498 process over again. The form 498 still didn't process so with only days to the BEAR deadline we contacted USAC hotline for the Form 498 and were directed on how-to add the canceled check needed for the Form 498 to complete processing. We completed this on Friday, February 24th in the morning. The woman helping us on the phone stated we had now completed all the steps for the Form 498. Unfortunately, by end of business day Friday, February 24th the check box on the BEAR form was still not reflecting this approval. I called the help line trying multiple things that I was told to try only to be told by the person helping me I needed to call back the Form 498 help line. Since they are who I started with I decided to wait the weekend and see if the check box cleared by Monday, February 27th. Checking the BEAR form that morning I was still not able to select the Form 498 check box so I submitted a "Customer Service Case" (157586). The incident was closed with written directions on confirming that our Form 498 had received our

banking information. Since I had already called the previous Friday and told they had all our banking information I am stymied on what our next step should be.

I am asking not only that we have an extension on filing our BEAR form.

Very Truly Yours,

A handwritten signature in black ink that reads "Lucinda Karstedt". The signature is written in a cursive style with a long horizontal line extending from the end of the name.

Lucinda Karstedt
Director of IT/Enrollment & CIO